

Sean T. Harkey

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EDUCATION:

* **Bachelors of the Arts, University of California at Los Angeles 2007**

World Arts and Cultures (Cultural Studies and Research) & Anthropology (Cultural and Social fields)

* **Master of Arts in Education, San Diego State University 2009**

Educational Technology (Emergent Technologies and Instruction for K-12, Higher Education, and Corporate America)

HIGHLIGHTS OF SKILLS AND QUALIFICATIONS:

- * Proven leadership and management ability.
- * Solid team and relationship building skills.
- * Creative thinker and collaborator.
- * Strong interpersonal and communication skills.
- * Problem assessment and resolution.
- * Excellent oral and written communications.

PROFESSIONAL EXPERIENCES:

May 2008–Present

Apple Retail

Apple Computer, Inc.

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La Jolla, CA

Creative

* Offers customers practical and innovative solutions to fit their daily technological needs.

* Knowledge of Apple products, services, and software.

* Facilitates one-to-one training sessions for Apple customers.

* Provides a complete solution for customers product and learning needs.

August 2007-May 2008

Starbucks Retail

Starbucks Coffee Company

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Carmel Valley, CA

Shift Supervisor

* Team management skills: Delegated responsibilities and managed daily shifts.

* Training: Welcomed new partners and provided them with the resources and skills to succeed in a fast-paced work environment.

* Cash control management: Managed cash collection, deposits, and monitored cash handling of fellow partners.

* Order and inventory management: Assessed store need and trends, and facilitated orders for the store on a weekly basis.

* Performed monthly coffee and cycle counts for the store.

August 2006-June 2007

Office of Residential Life

University of California

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Los Angeles, CA

Resident Assistant

* Acted as a student resource for one hundred students in the residential hall community.

* Worked on a creative and involved team of thirty students, two supervisors, and one faculty in residence.

* Initiated programming to promote safe environments, foster student development, support student academics, and encourage responsible citizenship of resident students living at the University.

April 2006-September 2006

Orientation Program

University of California

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Los Angeles, CA

Orientation Counselor

* Served as a student representative and welcomed new first-year and transfer students to the University of California Los Angeles.

* Offered one on one and group counseling and informational sessions regarding campus resources, programs, as well as academic planning.

October 2002 -June 2004

Miramar Ranch Elementary School

San Diego City Schools

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San Diego, CA

Spanish Instructor

* Worked through high school teaching language program to introduce third and fourth grade elementary school children to Spanish language and culture.

PROFESSIONAL REFERENCES:

* **Bridget Le Loup MA, Ph.D:** Resident Director UCLA Office of Residential Life (310) 206-5709

* **Irina Segade:** Educator and Instructor of Government/World Affairs (858) 414-3776

* **Wendy Temple:** Student Affairs Office UCLA Dept. World Arts & Cultures (310) 825-8537