

# Joe Deegan

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**Objective:** To obtain a challenging position where my skills in instructional design, training facilitation, and project management can be utilized to improve the businesses bottom line and the lives of internal and external customers.

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**Qualifications:** Instructional Systems Designer and Project Manager with experience in software, sales, and leadership training. Experience in the assessment, design, delivery, implementation, and evaluation of training solutions. Particularly interested in using technology to improve the effectiveness of training.

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## Professional Experience:

### Program Development Leader, The Sleep Train Inc., 2006 - Present

- Design and Develop blended and fully web based training courses covering topics such as software, sales, and leadership training
- Design and Development of Job Aids
- Design and development of policy manuals
- Implementation and management of internal Wiki
- MS SharePoint Administration

### WinSTIS Training Manager, The Sleep Train Inc., 2003 - 2006

- Served as training project manager and SME in development and implementation of custom developed ERP software application.
- Technical writing of software requirements
- Design and development of user support materials
- Designed and facilitated instructor led and web based training courses.

### Store Manager, The Sleep Train Inc., 2003 - 2004

- Managed retail furniture store
- Responsible for driving sales and store operations

### Assistant Store Manager, The Sleep Train Inc., 2002 -2003

- Assisted in the management of a retail furniture store.
- Responsible for furniture sales and shift supervisor

### Sales Associate, The Sleep Train Inc., 2000-2002

- Responsible for furniture sales in a retail environment

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## **Education:**

### **California State University, San Diego**

Masters of Arts, Educational Technology, 2010 (Expected grad date)

### **California State University, Sacramento**

Bachelor of Arts, Organizational Communication Studies, 2005

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## **Computer Skills:**

- MS Office 2007 – Word, Excel, PowerPoint, Outlook, Publisher, Project.
- eLearning Development – Adobe Dreamweaver CS3, Adobe Photoshop CS3, Adobe Flash CS3, Camtasia Studio, Camtasia Snag It, PPT2Flash Pro.
- MS Sharepoint – Experience with administration features.
- Wiki – Implemented and manage internal Wiki created using MediaWiki. Experience with PHP required to write Wiki pages
- Blog – Experience with blogger and google pages